Georg Kolbe Museum

VISITOR REGULATIONS

Welcome to the Georg Kolbe Museum!

We wish you a pleasant visit to our museum. We would like to enable you to encounter the art directly without barriers, trusting that you will behave carefully, considerately and appropriately towards the works of art and your fellow visitors. For conservation reasons and out of consideration for other guests, the following rules of behaviour must therefore be observed:

Coexistence in the Museum

We ask you to behave in such a way that no other people in the museum are hindered or harassed during your visit. It is forbidden to violate human freedom and dignity (Article 1 of the German Constitution) in word, writing or gesture. In particular, discriminatory statements about origin, appearance, gender, sexual orientation, age or religious beliefs are prohibited. Statements in speech, writing or gestures that are associated with an undemocratic and/or inhuman world view are also not permitted. Discriminatory clothing or costumes will not be tolerated. Any incidents that disrupt the work and operation of the museum in accordance with the mission statement will be reported by the management of the Georg Kolbe Museum. Persons who belong to extremist organisations, are associated with extremist scenarios, or have already made a name for themselves in the past through inhuman behaviour will not be tolerated. (e.g. racist, sexist, anti-Semitic, homophobic or national-authoritarian) statements may be expelled from the museum by museum staff and the respective organisers if their presence disrupts the operation of the museum in accordance with the mission statement or impairs the well-being and sense of security of visitors and staff. If you experience discrimination during your visit to the museum, the museum staff are here to help you. We take your experience seriously. We therefore ask you to pass this on to the team at the Georg Kolbe Museum: info@georg-kolbe-museum.de

Behaviour in the Exhibition Rooms

We are delighted that you are interested in our artworks in detail. The works of art may not be touched unless there is a direct indication from the museum that they may be touched and/or used. A safe distance of at least 50 cm between visitor and artwork must be maintained. Please pay attention to the space behind you when stepping back to protect the artworks. Parents and guardians are responsible for their children. Group leaders, teachers, carers and legal guardians are responsible for the appropriate behaviour of children and young people and must accompany and supervise them at all times.

Groups of more than 10 people are requested to book in advance by telephone or at kasse@georg-kolbe-museum.de

Out of consideration for other visitors, loud telephoning is not permitted in the museum. When using the museum's media offerings, such as a multimedia guide, please use headphones so as not to disturb other visitors in their experience. Independent artistic work is only permitted with pencil, coloured pencil and paper.

Cloakroom Regulations

In order to protect the artworks, bags and objects larger than A4 size may not be taken into the exhibition area. Please use the lockers in the entrance area or leave your bags with the visitor service. This is free of charge. To protect the art, large coats and jackets may not be worn over the arm in the exhibition rooms. If you need to carry personal items or medication, please use the hire bags available at the ticket desk for a deposit. Walking aids may of course be used. Strollers/pushchairs can be parked in the entrance area or taken into the exhibition area.

Animals, with the exception of designated assistance dogs, are not permitted in the museum building. Dogs must be kept on a lead in the museum garden. For conservation reasons, food and drink may not be taken into the exhibition rooms. You are welcome to visit our café in the adjoining building. Breastfeeding is permitted in the exhibition rooms. We cannot allow people under the strong influence of alcohol or other intoxicants to enter the museum. Smoking is prohibited in the Georg Kolbe Museum and in the garden. An exception to this is the sculpture courtyard and the outdoor area of the café with appropriate litter bins. The entire Georg Kolbe Museum complex, including the garden, is a heritage-listed ensemble. We therefore ask you to behave considerately and respectfully.

Photography and filming

Photography and filming are only permitted for private purposes, without flash and without aids such as tripods. However, we would like to point out that publication on the Internet or on social media does not constitute private use and may infringe copyrights. In some cases, photography permission may not be required for certain exhibitions or individual objects, so please pay attention to the relevant notices in the museum space. Please also respect the privacy of other visitors and do not record anyone without being asked. Photography and filming for professional and commercial purposes require written permission from the Georg Kolbe Museum. Enquiry by e-mail: presse@georg-kolbe-museum.de.

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Accessibility

The museum building can be reached barrier-free via a separate entrance using the lift and has a barrier-free toilet. The café is only accessible during the museum's opening hours. Folding chairs, transparent bags for valuables, magnifying glasses and headphones are available to borrow free of charge from the visitor service if required. Please approach the museum staff actively if you need help or information.

CCTV monitoring

For the protection of the artworks on show and our visitors, the exhibition spaces are monitored by CCTV.

Instructions of the Museum Staff

Museum staff are instructed and authorised to ensure compliance with the visitor regulations and to exercise domiciliary rights. In the event of gross violations of the visitor regulations, visitors may be prohibited from remaining in the museum. The instructions of the museum staff must be followed at all times. In the event of a fire or emergency alarm, please follow the instructions of the museum staff and leave the museum building immediately.

Suggestions, Questions, Criticism

We are happy to respond to your suggestions and requests. We endeavour to make the museum a safe and stimulating place for all visitors and would like to improve accessibility in all areas. We are grateful for your questions and suggestions. Please contact our visitor service with any questions you may have or send an email to: info@georg-kolbe-museum.de

Dr Kathleen Reinhardt - Director of the museum and the museum team, März 2026, Berlin